



New-look Dronfield Sports Centre opens its doors

Achievements

The past year has been a success story for North East Derbyshire - and progress has continued month on month. Our focus has been firmly on improving services, increasing our efficiency and working alongside our partners and communities to meet local needs. Just a handful of these achievements are highlighted below.

- The GP Referral Scheme was expanded, thanks to £70,000 from Derbyshire County Primary Care Trust (PCT). 89% of participants told us they feel the scheme improved their health
- A new £25,000 'NEO' outdoor games machine was launched, which is used by young people across the district as part of our work to tackle anti-social behaviour
- Phase Two of Westthorpe Business Innovation Centre in Killamarsh officially opened its doors. The £3.2m centre provides 30 business units and is expected to create 110 jobs
- We launched our 'Ageing Positively Plan,' focusing our resources on the key issues which older people told us are important to them
- 'Don't Stand For It' - a hard-hitting campaign designed to reduce environmental crimes like fly-tipping-gets off the ground
- Our new-look website went live in May, with a range of improvements including greater accessibility to the site for people with disabilities. It and has since become one of only eight council websites to be rated as 'excellent' in an annual government survey
- The Council's 'Action Against Hate Crime - Respect For All' campaign was launched in July
- We secured £100,000 from the PCT to launch Five60 - a campaign to help local schoolchildren eat healthily and exercise regularly - alongside Bolsover District Council



Launch of the Economic Development Strategy

- Rural firms were given access to a £2.4m funding pot to aid new or expanding businesses, following the launch of the LEADER programme
- Recycling rates increased - to 44.5% to see us leap into the top ten UK rural Councils for waste recycling
- A revised planning application for a major redevelopment of Clay Cross town centre was approved by the council, paving the way for a new supermarket, bus station, link road and housing
- The new-look Dronfield Sports Centre opened its doors following a £3.4m refurbishment project, which also created the Council's first ever 'one-stop-shop' for customers to access services at the centre
- A range of projects to help individuals and businesses through the credit crunch were launched, including a mortgage rescue scheme to help homeowners struggling to meet their re-payments
- We achieved Level 3 of the Local Equality Standard for Local Government, awarded to councils which demonstrate everyone is treated in a fair and equitable manner
- A new alcohol-free zone was launched in Killamarsh, in response to residents' concerns about underage drinking on the streets
- We rolled out free swimming for over 60's and under 16s at the Council's leisure centres
- We introduced new 'dip-stick' drink tests by the to reduce the number of young people drinking alcohol on the streets, and tackle anti-social behaviour
- The Council signed up to the Health and Safety Executive's 'sensible risk' campaign, focusing on practical steps to protect our staff and communities
- A young entrepreneur was given a year's free office space at Westthorpe Business Innovation Centre in Killamarsh after winning a Dragon's Den-style competition
- We helped residents stay warm and well in their homes while reducing heating bills - the focus of a new action plan with our partners to tackle fuel poverty



Launch of Affordable Warmth Strategy

Did you know that in typical year we...

- Empty 880 litter / dog bins each week
- Receive 180,000 visitors to our website
- Carry out 2,500 taxi MOTs
- Collect over 37,300 tonnes of household waste from over 43,600 properties
- Collected waste from 650 commercial businesses
- Deal with 600 incidents of fly tipping
- Send 10,500 tones (42%) of household green bin waste for composting
- Sweep 10,000 miles of road and footpath each year
- Plant and tend to 35,000 bedding plants



Positive play - The "NEO" Scheme



Your services, your say

From playgrounds to pest control, at the Council we regularly consult with residents about a whole range of issues - and in a whole range of ways - asking for your views on how we can serve our communities better

We also encourage residents from all sections of the community to get involved in decision-making, through a range of channels.

Examples over the last twelve months include:

- Over 1,000 young people took part in Local Democracy Week activities encouraging them to get involved with local government
- We regularly consult with residents, alongside partners including the police and fire service, through eight Community Partnerships across the district

- Our own social networking website, 'YOURspace,' was launched to bring our communities and villages closer together
- We involved 100 young people in our Youth Panel, a joint venture with Chesterfield Borough Council which asks 11 - 19 year olds their views on a range of issues
- The views of 1,000 NE Derbyshire residents are collected via our Citizens' Panel questionnaire
- We launched our 'Customer Insight Forum' to consider and act upon feedback from residents

- Effective methods to engage and consult with minority and community groups, including Chesterfield Chinese and Muslim Associations, have been developed
- We have worked alongside community groups who help people with disabilities as part of our consultations

For more information about how you get involved in local decision making - or put forward your views on our services - visit the website at www.ne-derbyshire.gov.uk/consultaion

You said, We did

Your views are used to shape our services. Here are just a few examples of how the things you told us you would like to see happen have become a reality:



Eckington Transport Service launched in response to requests from residents

Tackling 'enviro-crimes'

You said

- We know from the results of our Citizen's Panel survey that taking a stand against those who commit environmental crimes is important to you

We did

- Launched our hard-hitting 'Don't Stand For It' campaign to tackle things like fly-tipping, dog fouling and graffiti - and take action against the culprits. This has included a CCTV surveillance campaign to target 50 fly-tipping hotspots

Transport in the community

You said

- Residents involved in the Eckington Community Partnership told us a community transport scheme would be a much-valuable service for the town

We did

- Launched the Eckington Transport Service as a six-month pilot scheme, alongside Derbyshire County PCT and Clowne and District Community Transport - helping people reach town centre and medical facilities

Tackling anti-social behaviour

You said

- Killamarsh residents voiced concerns over anti-social behaviour, linked to underage drinking - calling for action to be taken

We did

As part of the North East Derbyshire Community Safety Partnership, we:

- Created an Alcohol Exclusion Zone which steps up police powers to prevent drinking on the streets
- Put more police officers on the beat
- Carried out Friday night 'sweeps' of the town centre to challenge groups of young people

- Extended the opening times Killamarsh Youth Centre's to five nights a week
- Secured land and funding for a skate park in the town

Opportunities for disabled people

You said

- There should be more opportunity for people with disabilities to get involved in sport in the district

We did

- We launched the Active Ability project alongside Chesterfield Borough Council. A new programme of activities which are accessible for people with disabilities - including table tennis, badminton, swimming and chair-based exercises - are now being run at leisure centres across the area



Active Ability: breaking down barriers to sport